

PRACTICE SUMMARY SEPTEMBER 2025

Below is our practice summary for the month of September.

≠97% of patients rated their experience as good or very good as part of the friends & family test
Thank you to all our patients that take time to give us feedback, whether that be via the Friends & Family questionnaire

TOTAL PRACTICE LIST SIZE – 6246

TOTAL FACE TO FACE GP APPOINTMENTS - 781

TOTAL GP TELEPHONE CONSULTATIONS – 341

TOTAL NURSE & HCA APPOINTMENTS – 724

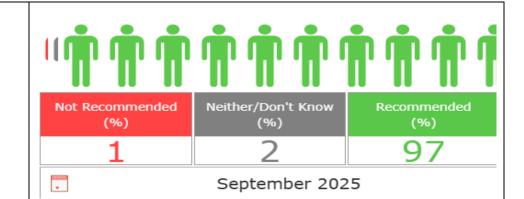
TOTAL ON-LINE TRIAGE FORMS PROCESSED – 292

TOTAL APPOINTMENTS NOT ATTENDED – 63

TOTAL PRESCRIPTIONS PROCESSED – 2014

WE HAVE RECEIVED 4307 PHONE CALLS.

AVERAGE TIME TO ANSWER A CALL 52's



Same day appointment given. I telephoned at 0800 and was given an appointment for 10.30

All round satisfaction felt relaxed could tell the doctor my concerns and got the appropriate medication.

Brilliant staff secretary's polite very helpful and drs are amazing very polite and helpful best surgery

I was seen on the morning I rang and saw the paramedic, who checked my symptoms and listened to me.