




🌟 PRACTICE SUMMARY SEPTEMBER 2025 🌟

Below is our practice summary for the month of September.

★97% of patients rated their experience as good or very good as part of the friends & family test★

Thank you to all our patients that take time to give us feedback, whether that be via the Friends & Family questionnaire

<p>TOTAL PRACTICE LIST SIZE – 6246</p> <p>TOTAL FACE TO FACE GP APPOINTMENTS – 781</p> <p>TOTAL GP TELEPHONE CONSULTATIONS – 341</p> <p>TOTAL NURSE & HCA APPOINTMENTS – 724</p> <p>TOTAL ON-LINE TRIAGE FORMS PROCESSED – 292</p> <p>TOTAL APPOINTMENTS NOT ATTENDED – 63</p> <p>TOTAL PRESCRIPTIONS PROCESSED – 2014</p> <p>WE HAVE RECEIVED 4307 PHONE CALLS.</p> <p>AVERAGE TIME TO ANSWER A CALL 52's</p>	<div><div><div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div><div><div>Not Recommended (%)</div><div>1</div></div><div><div>Neither/Don't Know (%)</div><div>2</div></div><div><div>Recommended (%)</div><div>97</div></div></div></div><div><div></div><div>September 2025</div></div><div><p>Same day appointment given. I telephoned at 0800 and was given an appointment for 10.30</p><p>All round satisfaction felt relaxed could tell the doctor my concerns and got the appropriate medication.</p><p>Brilliant staff secretary's polite very helpful and drs are amazing very polite and helpful best surgery</p><p>I was seen on the morning I rang and saw the paramedic, who checked my symptoms and listened to me.</p></div></div>
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