

FRIENDS AND FAMILY RESULTS JULY 2022

SAMPLE OF PATIENT COMMENTS

GREAT STAFF AND DOCTORS VERY UNDERSTANDING

DR HANNA WAS VERY KIND AND CARING AND HELPFUL WITH MY DAUGHTER, SHE DIDN'T RUSH US OR MAKE US FEEL IN ANY WAY UNCOMFORTABLE

THE SURGERY IS ALWAYS EXTREMELY HELPFUL AND I AM SO GRATEFUL FOR THEIR HELP, THANK YOU

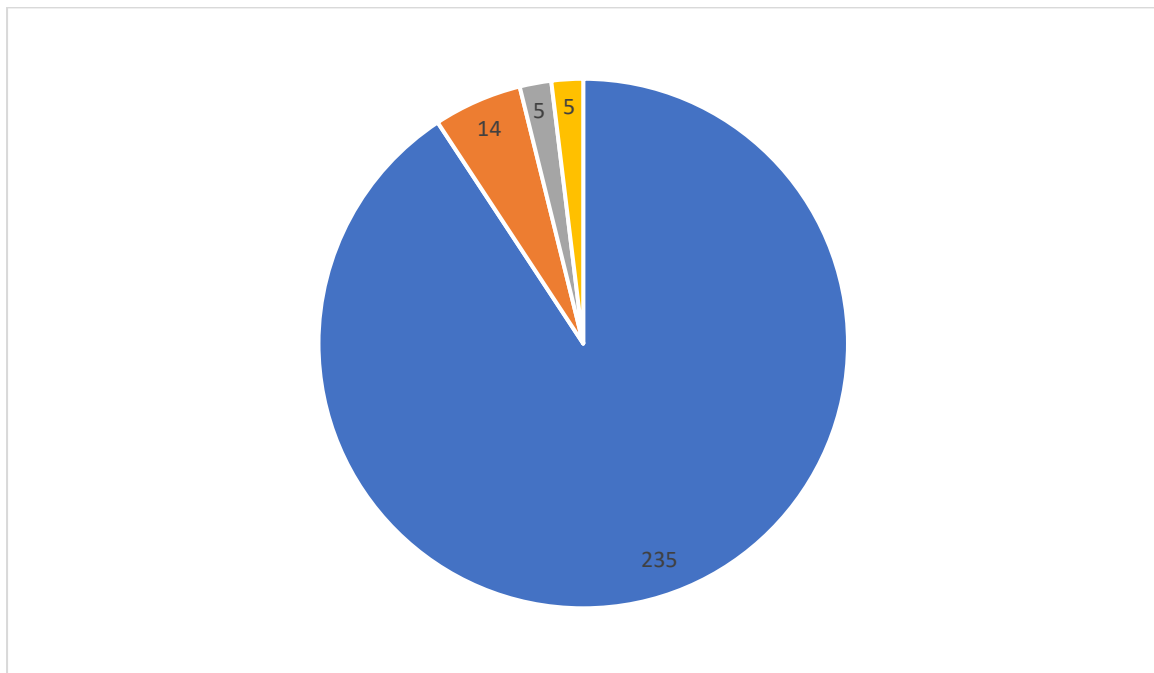
BEST SERVICE AS ALWAYS

APPOINTMENTS ARRANGED AND TEXT REMINDERS HELP ENSURE THAT YOU DO NOT MISS THEM. VERY GOOD SYSTEM

WAITING TIME IN SURGERY WAS OVER 30 MINUTES AFTER MY APPOINTMENT WAS DUE. DOCTOR WAS GOOD. JUST WAITING TIME WAS NOT AND WAS NOT INFORMED OF THE DELAY

MY CONCERNS WERE TAKEN INTO CONSIDERATION AND LISTENED TO. THE ONLY NEGATIVE ABOUT THE VISIT WAS THE FACT THAT I ARRIVED IN TIME FOR MY APPOINTMENT BUT DID NOT GET SEEN ON TIME

I GOT AN APPOINTMENT AND TREATMENT WHEN I WANTED SO THANK YOU AS USUAL



89% OF OUR PATIENTS RATE THEIR EXPERIENCE AS 'VERY GOOD'