



gtd HEALTHCARE
a positive difference, every time


Healthy Hyde



Enhanced Access Service



Your GP practice is part of the Hyde Primary Care Network. This involves a group of practices working together to make sure you can access a range of healthcare services at a time and place that meet your needs.

GP practices are usually open between the hours of 8am and 6.30pm on weekdays. However, you can now book an appointment on a weekday evening or a Saturday - via the Enhanced Access Service.

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While you can already access GP appointments outside of your practice's main opening hours, this service enables you to not only see a GP but also a wide range of other clinical staff. These include a practice nurse, advanced nurse practitioner who can prescribe medication, and phlebotomist for taking bloods. This means, you have access to a number of different appointments including:

- **routine care;**
- **screening such as well man/woman screening and cervical screening;**
- **phlebotomy (taking bloods);**
- **management of long-term conditions such as diabetes, chronic obstructive pulmonary disease and heart failure.**



Accessing the service



Enhanced Access Service appointments are available Monday to Friday between 6.30pm and 8pm, and Saturdays between 9am and 5pm.



Appointments are held Monday to Friday at Haughton Thornley Medical Centre, Thornley Street, Hyde, SK14 1JY, and Saturdays at The Brooke Surgery, 20 Market Street, Hyde, SK14 1AT.



You can book an appointment via your GP practice.

The Enhanced Access Service does not offer a walk-in service.

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When attending your appointment you may not be seen by the clinical staff from your registered practice. However, all healthcare professionals can access your medical records, with your consent. Patients who are registered with a GP practice within the **Hyde Primary Care Network** can book appointments within this service. The practices are:

- **Awburn House Surgery**
- **Clarendon Medical Centre**
- **Donneybrook Medical Centre**
- **Dukinfield Medical Practice**
- **Hattersley Group Practice**
- **Haughton Thornley Medical Centre**
- **The Smithy Surgery**
- **The Brooke Surgery**



Enhanced Access Service benefits



- Same-day or pre-booked weekday evenings and Saturday appointments.
- Face-to-face and remote (telephone and video) appointments.
- A range of clinical staff including GPs offering different appointments.
- Flexible appointment times, outside of traditional working hours.
- Local healthcare professionals delivering care at the right time to meet your needs.

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Feedback




gtd healthcare is delivering the Enhanced Access Service on behalf of Hyde Primary Care Network. *gtd healthcare* is a not-for-profit provider of healthcare services, including the management of GP practices, urgent care centres and out-of-hours services across Greater Manchester. Our people are passionate about providing the best possible healthcare that is of the highest quality for patients.

We pride ourselves on the services we deliver to our patients and we welcome patient feedback via the *Comments, compliments and complaints* leaflet or the *Friends and Family Test* survey, which are available at Houghton Thornley Medical Centre and The Brooke Surgery. Alternatively, you can contact *gtd healthcare's* head of engagement and inclusion on **0161 337 2254** or email **gtd.feedback@nhs.net**.

**Help us to
help you get
the treatment
you need.**



If you would like to receive this information in another language or format such as large print, Braille or audio, please email **communications.gtd@nhs.net**.

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